

# THE ORIGINS OF COMMON ACTION CAPACITIES IN EU FOREIGN POLICY

Observations on the recruitment to the European External Action Service (EEAS)

### ISL WORKING PAPER

2012:9

Department of Political Science and Management University of Agder

ISSN 1893-2347

Zuzanna Murdoch Jarle Trondal Stefan Gänzle



#### THE ORIGINS OF COMMON ACTION CAPACITIES IN EU FOREIGN POLICY

## Observations on the recruitment to the European External Action Service (EEAS)

Zuzana Murdoch, Jarle Trondal and Stefan Gänzle

#### **Abstract:**

The Treaty of Lisbon introduced significant institutional changes for European Union's (EU's) external relations administration, notably the establishment of the European External Action Service (EEAS). Beside staff transferred from the Council Secretariat-General and the European Commission, the EEAS' workforce is set to consist of approximately 33 per cent officials temporarily assigned from member-states by June 2013. This paper analyses to what extent and under what conditions the recruitment practice of member-state officials into EEAS is independent of government influence. The data draws on interviews with public officials from all 27 member-states as well as the EEAS charged with the selection of national public servants to the EEAS. Our findings suggest substantial independence in the recruitment of domestic government officials to the EEAS. We argue that this serves as a hard case of political order transformation since it happens in a policy field historically marked by national control and a lack of EU capacity. Independent recruitment of staff to the EEAS is facilitated under two conditions: (i) the supply of administrative capacities at EU level strengthen the EEAS' capacity to nurture an independent recruitment of its personnel, and (ii) the recruitment of EEAS personnel is fashioned by pre-existing organisational traditions, practices and formats.

**Key words:** European Commission, EEAS, independence, formal organisation, order transformation, recruitment.

#### Introduction\*

Institutional innovations often attract significant attention from both policy-makers and researchers alike. The European External Action Service (EEAS) – formally established by Council decision in July 2010 and operational since January 2011 – is no exception. For example, Nivet (2011: 11) suggests that the EEAS is a "promising research project" that allows "to study, live, the creation, institutionalisation and socialising process of a new European institution". However, much of the nascent EEAS literature exhibits a normative bias towards assessing merely how the new 'service' ought to be organised to make the European Union (EU) a coherent actor on the global stage (e.g. Bátora 2011; Carta 2011; Furness 2012; Nivet 2011). Some recent studies, however, offer 'positive' studies of the EEAS, for example by examining its initial formation (Murdoch 2012a) and exploring attitudes of its officials (Pomorska and Juncos 2012). Nonetheless, as an analytical laboratory, the EEAS remains under-utilised. In this article, we address this by providing an in-depth analysis of the recruitment of European Union (EU) member-state officials into the EEAS. The question posed is to what extent and under what conditions recruitment of domestic government officials to the EEAS is relatively independent of member-state influence. It is theoretically argued and empirically shown that independent recruitment of EEAS personnel is facilitated under two conditions: First, (i) the supply of administrative capacities at EU level are likely to strengthen the EEAS' capacity to nurture an independent recruitment of its personnel. Secondly, (ii) the recruitment of EEAS personnel is likely to be fashioned by pre-existing organisational traditions, practices and formats. Independent recruitment of EEAS personnel is seen in this paper as a hard case of political order transformation (see below).

Member-state officials are set to make up 33 per cent of EEAS AD-level staff by mid-2013 (Regulation No 1080/2010 of 24 November 2010 of the European Parliament and the (Union) Council)<sup>1</sup>. Although disregarded thus far in literature, the process of recruitment of EEAS staff is important for at least three reasons. First, assuming that the demographic profile of government officials shapes basic features of their decision-making behaviour (e.g. Meier and Nigro 1976), it is important to understand how the demographic profile of government institutions comes about. Analysing recruitment procedures utilised within these institutions provides one route towards this. Second, the theory of representative bureaucracy contends that officials' discretion is (or should be) at least partly circumscribed by the interests of the respective societal groups from which bureaucrats originate (Wise 2003). Finally, and most significantly for our purpose, analysing the recruitment process and procedures within the EEAS provides important information about the extent to which EEAS' capacities in foreign relations remain at arm's length from the Council and member-states' influence. More pronounced independence of EEAS' recruitment practices would thereby be indicative of order transformation in this policy domain (Trondal 2012). Order transformation necessitates that EEAS' recruitment processes being fairly independent of government influence (Trondal and Peters 2013). Achieving such independence may, however, not be straightforward in the recruitment of staff to the EEAS since it happens in a policy field historically marked by national control and a lack of EU capacity.

The empirical analysis draws on a new dataset consisting of 29 semi-structured interviews with coordinators of the temporary assignment of member-state officials to the EEAS collected between March 2011 and February 2012 . The interviews included coordinators from all 27 member-states as well as the EEAS, and were conducted during, and specifically

delegations and EEAS Headquarters in Brussels that were open to member-state officials.

These rotations were organised in a period of rapid institutional change, which is important for theoretical reasons since it allows us to analyse the recruitment of personnel during the formative stages of a new institution (see also below). The data suggest that the EEAS is an example of the transformation of Europe's political order in which EU institutions acquire extensive independence from an inherent intergovernmental order in foreign policy. In fact, EEAS represents a hard case of such order transformation due to both the inherent intergovernmental stronghold of this policy area and the historical lack of EU capacity building within this policy field (Duke et al. 2012; Genschel and Jachtenfuchs 2013). We furthermore show that the independence of recruitment of EEAS personnel is predominantly facilitated under two conditions: First, (i) by the supply of administrative capacities at EU level, and secondly (ii) by pre-existing organisational traditions, practices and formats, notably within the Commission.

The paper proceeds as follows: The next section outlines a theoretical departure in two steps. Step I outlined the dependent variable of the study (independent recruitment). Step II introduces two conditions for order transformation (administrative capacity and pre-existing organisational formats). The subsequent section briefly presents the data and methodology, followed by a presentation of key results from the study. The final section provides a concluding discussion.

#### A theoretical departure

This section involves two steps. The first step addresses the question of how we can empirically observe order transformation in the domain of EU foreign policy administration. This step outlines the dependent variable of the study, i.e. the independence of recruitment of EEAS personnel. The second step proposes two independent variables that may account for conditions under which recruitment to the EEAS may become more or less insulated from government influence, and thus conditions under which order transformation may occur.

Step I: Order transformation through independent recruitment of staff

A vast literature on state building has demonstrated how the formation of new political orders tends to involve delicate balancing acts between creating action capacities for the standardisation and penetration of the territory and concerns for local autonomy (Rokkan 1999). More recently, studies have suggested that the rise of common institutions at international level may profoundly affect levels of political autonomy at government levels below: i.e., international bureaucracies profoundly influencing world politics (Biermann and Siebenhüner 2009), affecting power distributions across levels of government (Egeberg and Trondal 2009), and contributing to transform domestic democratic governance (Keohane et al. 2009).

How can we then empirically observe order transformation (in a European context) when we come across it? A comprehensive conceptualisation of European order transformation includes (at least) four variables, of which this study focuses on the first: *independence*, *integration*, *co-optation* and *institutionalisation* (see Trondal and Peters 2013).

First, and key to this paper, order transformation necessitates the rise of *independent* administrative capacity at EU level. Envisaged already by Saint-Simon in 1814 (1964: 35-38), one necessary factor in building a common political order is the establishment of common institutions, including a permanent congress independent of national governments serving the common interest. More recently, order transformation through institutional capacity building is seen as one key ingredient of state formation (Bartolini 2005). In a European context, it entails the development of administrative capacities that supply the European Commission (Commission) with the capacity to act relatively independently from pre-existing executive orders at the national level. If one focuses on the integration of public administration in Europe, what matters is the extent to which a new European executive centre (here, the EEAS) *in practice* (e.g. regarding its recruitment of personnel) is autonomous from key components of an intergovernmental administrative order.

Secondly, order transformation requires some degree of *integration* of government institutions. This entails both the integration of common administrative resources (for example the *de facto* integration of the Commission and the EEAS) as well as the internal integration of each institution (e.g. inside EEAS), thus reinforcing intra-institutional administrative hierarchies. *Third*, order transformation entails that this independent and integrated order is also able to *co-opt* administrative sub-centres by stealth. In a European context, this would entail that there is a process of integration of domestic government agencies and relevant EU administrative structures in the field of foreign policy.

Furthermore, this might also imply that EU institutions co-opt other international bureaucracies, thus developing a common political order beyond the EU through the emergence of common global administrative architectures in the field of foreign policy.

Finally, order transformation would involve not only structural relationships among institutions but also the *institutionalisation* of shared values within EU-level institutions (e.g. the EEAS). Those common values may be important in defining common purpose and the social cement of a common order (Elster 1989).

With reference to the first indicator of order transformation outlined above, *independence* can be assessed both when institutions are created and reformed, and during everyday decision-making processes. Analysing the recruitment of personnel during the formative stages of a new institution (i.e., EEAS) one important question is how independent the recruitment process is from the influence of member-state governments (Bátora 2011). Two proxies can thereby be applied to gauge degrees of independence of recruitment to EEAS:

The actual recruitment practice of national officials to the EEAS may be measured by considering qualities of candidates. How much emphasis is put on recruitment by merit versus nationality of the candidates (i.e., geographical balance may signal some degree of national 'ownership' of the EEAS), on technical expertise versus diplomatic qualifications of candidates (the former was key to Commission's hiring in external relations, while the latter reflect the legacy of member-state recruitment of diplomats), and on diplomatic work globally versus previous diplomatic work in the Brussels institutions of these candidates?

First, independent recruitment of candidates to the EEAS would imply that emphasis is put on:

- Recruitment by merit relatively more than nationality;
- 'Technical' expertise of candidates relatively more than their diplomatic expertise;

 Prior diplomatic experiences in Brussels relatively more than prior diplomatic experiences globally.

Secondly, independent recruitment to the EEAS is measured by the extent to which

- A direct application system is installed at EU-level ensuring that applicants need not apply via an indirect application system in member-state governments;
- The composition of (pre-)selection panels is dominated relatively more by Commission and/or EEAS staff than member-state representatives.

Step II: Independent recruitment – under what conditions?

Whether or not the EEAS is *de facto* subject to independent recruitment, the question then arises how we can theoretically account for conditions under which recruitment of EEAS personnel is likely to be relatively independent of government influence. This question is addressed using an organisational theory approach. In such theoretical framework, the behaviour of civil servants is argued to be considerably shaped by the organisational structures embedding them. Civil servants tend to experience overloads of potential and inconsistent information that may be attended to at decision situations. The relation between actors' mental abilities and the complexity of problems are not always in sync (Bendor 2003: 435). The overload facing civil servants goes beyond the presence of too much data. It is often as much a question of actors' ability to perceive and interpret available data as it is to compute data (Sutcliffe and Weick 2008: 62). Essentially, the organisational capacities embedding civil servants may guide their decision-making behaviour by providing a means to deal with their computational limitations and the need for selective search among the latter. In short, "organizational properties compensate for the cognitive

constraints of individual decision makers" (Bendor 2003: 450). Organisational capacity may thus regulate, constitute and construct the (recruitment) decision-making processes that emerge within political institutions, ultimately affecting the decisions being made. "Working rules of behavior inform the everyday boundaries of what governmental officials must do, what they can do, and what they can expect others to do" (Skowronek 1982: 24).

Organisational theory may thus succeed in explaining decision-making processes and human behaviour by focusing on dimensions such as formal organisational structures, roles, routines and standard operating procedures, physical structures, demography and recruitment (Egeberg 2003). According to this line of argument, two propositions follow as regards recruitment of EEAS personnel:

1) First, the supply of administrative capacities at EU level relative to those in the member-state governments would strengthen EEAS' capacity to nurture an independent recruitment of its personnel. Studies suggest that the supply of independent organisational capacities inside the Commission in practice tends to safeguard its autonomy vis-à-vis member-state governments (Trondal 2012).

Previous work on the establishment of the EEAS also demonstrates that intra-institutional organisational capacities benefit inter-institutional negotiations: The relative strength of the Secretariat-General of the Commission strengthens its influence on the formation of the EEAS relative to other EU institutions (such as the Council) (Murdoch 2012a). Thus, the rise of independent administrative capacities for recruitment within the EEAS may contribute to independent recruitment practices of EEAS personnel.

The following proxies are used to gauge administrative capacity: (i) the degree to which exclusive organisational capacities are installed within the EEAS and/or the Commission for the recruitment of EEAS personnel; and (ii) the provision of relevant information by the EEAS and/or the Commission to new EEAS candidates during the recruitment process: The crucial question is if such information is offered by the EEAS equally to all member-state governments (shared information) or if member-states supply relevant information mainly to their own candidates nationally (local information).

2) Secondly, an organisational approach suggests that recruitment practices are likely to be fashioned by *pre-existing organisational traditions, practices and formats* (Olsen 2010: 96). Organisational theory ascribes an autonomous role for pre-existing organisational structures to account for the emergence and institutionalisation of new organisational structures, and their effects – even though the match between environments and new institutional structures is not automatic and precise (Olsen 2010). The compound institutional terrain and the 'genetic soup' of pre-existing political institutions may serve as important sources of resilience and opportunity in the genesis of recruitment structures and practices (Olsen 2010; Pierson 2004: 47). Particularly in periods of rapid institutional formation – as faced by Europe at the time of the establishment of the EEAS – new institutional arrangements may be particularly fashioned by pre-existing organisational forms. Moreover, lack of time when creating new institutions makes decision-makers' 'pursuit of intelligence' bounded and their search for solutions *local* (March 2010: 19). They may tend to

replicate what is commonly perceived as past successes. Learning from experience, however, is also associated with the sample size of past experiences (March 2010). In cases with a large sample size of past experiences, the likelihood of institutional reproduction may be fairly high. It can therefore be expected that member-states with strong organisational capacities, resources and traditions for recruitment of diplomats are likely to co-ordinate the recruitment of EEAS officials more strongly than member-states with few domestic capacities and traditions for diplomatic recruitment. Similarly, the Commission's tradition of calling upon policy experts rather than diplomats may become reflected in the recruitment of domestic diplomatic personnel to the EEAS.

#### **Data and methods**

The empirical analysis exploits information obtained from 29 semi-structured interviews with 31 respondents conducted, recorded and transcribed by the authors. These interviews (referred to as Interviews 1-29 below to maintain confidentiality) took place between March 2011 and February 2012 either via telephone (19 interviews) or face-to-face (8 interviews), and lasted between 30 and 95 minutes. Due to time constraints, two interviewees only provided written answers to the questions in our interview guide. While anonymity was requested by all our respondents, non-response proved to be a minor concern (although we sometimes needed to repeatedly contact our targeted respondent for an appointment). To allow us to cross-validate the obtained information, respondents were not only asked to provide information about their own institution, but also about their opinions regarding the activities of other member-states and the EEAS' Human Resources directorate.

It is important to highlight that the interviews were conducted during, and mainly concentrated on, the hiring rounds for 31 (deputy) heads of delegations between January

and March 2010 and that for posts in EU delegations and EEAS Headquarters starting in the summer of 2010.<sup>2</sup> Crucially, these were the first two hiring rounds in which member-state officials could apply for a position in the EEAS, which is decisive from a theoretical point of view since, as indicated above, it allows analysing the recruitment of personnel during the critical formative stages of a new institution.

In terms of our respondent selection strategy, it is important to note that our interview list comprised of the officials responsible for EEAS recruitment in all 27 member-states' foreign affairs departments, as well as members of the EEAS' Human Resources directorate. In the latter case, we interviewed the Depute Head of Division in the HR directorate in the EEAS responsible for recruitment of temporary member-state officials. For member-states, interviewees were officials from the Ministry of Foreign Affairs (MFA) in 25 out of 27 countries (with positions ranging from Head of Unit to Director-General and diplomatic ranks from Counsellor to Ambassador), while for the remaining two countries they were employed in the country's Permanent Representation in Brussels (both at the rank of Counsellor). Although all interviewees carried direct responsibility within their work portfolio for the member-state's recruitment policy regarding the EEAS, substantial variation existed across respondents in terms of their a) official institutional affiliation, b) length of affiliation to the MFA, and c) personal experience within the EU administration in Brussels. Specifically, nine respondents were affiliated to the MFA's Department of Human Resources, eleven to departments dedicated to EU Affairs, four to the cabinet of the country's Foreign Minister, and the remaining six respondents to the MFA's Secretariat-General. While respondents' length of affiliation to the MFA ranged from 5 to 32 years, 16 had worked for the MFA for 15 years or more (note that our EEAS respondent had 18 years of experience in the EU

institutions). Finally, half of the member-state respondents (15 out of 30) had direct personal work experience in the EU institutions in Brussels (most often in the country's Permanent Representation), while eight worked in their ministry's directorate for European affairs and six had no direct experience with the Brussels institutions (one respondent failed to clarify his/her EU experience). We return to this variation in all three dimensions below, as this can be interpreted as a set of indicators for the importance attached by a member-state to the recruitment process for the EEAS.

#### Results

The main objective of the EEAS has been, in a nutshell, to foster both vertical and well as horizontal foreign policy coherence between the EU and its member-states as well as within and between the different EU policies that has an 'external dimension' (Duke 2012; Gebhard 2011). In addition to strengthening internal coherence of foreign policy in the EU, the EEAS can also be perceived as the prime institution for forging external coherence by supporting the delivery of 'structurally harmonized' outputs in policies – such as external economic, foreign, security, defence and development – and between actors, e.g. member-states' embassies and EU delegations in third countries and to other international organisations (Gänzle et al. 2012; Gebhard 2011). In short, the EEAS is expected to accompany a more coherent EU foreign policy, thus reflecting a 'joint-up' and 'whole-of-government' approach to EU foreign policy. While the need for a unified EU foreign policy was first brought up during the 'Convention on the Future of Europe' (December 2001-July 2003), its supporting structures – notably the EEAS – were negotiated between HR/VP Baroness Ashton, the Commission, the Council, the member-states and the European Parliament following the ratification of the Lisbon Treaty (Murdoch 2012a). Staffing and personnel issues involved in

the EEAS were one of the most difficult key themes tackled during these negotiations. For instance, the design of the organigramme was strategically avoided for both political and legal reasons (*Interview 8*) and did not even feature in the agreement formalised by the Parliament's Plenary on 8 July 2010 (e.g., Art. 4 and 5 of the Formal Agreement of July 2010; see also Murdoch 2012a). One of the reasons behind this absence lay in the overt ambitions regarding posts and positions in the EEAS displayed by all member-states already during the negotiations, which made the organigramme politically divisive (Murdoch 2012a). This, however, directly raises the question how these express desires on the side of the member-states translate into their policies and strategies regarding the staffing of the EEAS, and to which extent it influences the possibility of independent recruitment within the EEAS.

The next two sub-sections will illuminate how administrative capacities at EU level and preexisting organisational traditions and practices affect the recruitment of domestic
government officials to the EEAS. This provides an opportunity to assess under what
conditions the recruitment of personnel to the EEAS is relatively independent from memberstates' influence, and thus conditions for political order transformation in foreign relations
administration.

Administrative capacities and pre-existing organisational formats for recruitment to the EEAS One of the first lessons often mentioned by our interviewees when discussing the organisational architecture of EEAS' recruitment of member-state officials is how strongly it builds on pre-existing procedures and processes employed within the Commission and installed long before the EEAS arrived (*Interviews 5, 6, 13, 14, 19, 21, 27, 28*). This empirical lesson is most relevant as regards the first hiring round for member-state officials in January-

March 2010, since it was effectively organised by opening the Commission's internal rotation system – through which EU officials change post on a regular basis within its missions – "for the first time also to candidates from the two other sources (Council Secretariat General, member-states)" (Europa.eu 2010). Although this was no longer the case in the second hiring round starting in the summer of 2010, many of the Commission's procedures for recruitment were retained at this point. For instance, the EEAS' HR directorate continued to impose upon applicants the Commission style of composing and preparing the application dossiers (Interviews 10, 24) and pre-selected among the candidates according to the Commission's point system (essentially translating the candidate's cv into a numerical score depending on the requirements of the job opening) (Interviews 11, 13, 17, 19). Moreover, no positions were advertised in "the organisational chart related to HR" (Interview 19), such that the same "people who were managing for the Commission, its human resources for delegations abroad" remained in charge of EEAS' recruitment (Interviews 11, 19). All in all, it was a system "fundamentally geared towards continuation as a Commission body" (Interview 11), thus suggesting that the organisation of the recruitment was profoundly shaped by pre-existing organisational forms within the Commission.

"[I]t is the same people from the DG Relex that are doing the assessment ... They are looking for the same criteria as they would have been for their own people ..."

(Interview 11).

The administrative capacities of the Commission in the recruitment process of EEAS personnel correspondingly weaken small member-states with few administrative capacities:

"It is a very lean procedure, and I don't think there are very detailed assessments being made ... In the end it is up to the individuals to make a good application [to the EEAS]" (Interview 28).

While such organisational "copy-paste" from already existing formats (Interviews 7, 15, 19) can be explained by the urgency with which these procedures were put together (Interviews 19, 21; see also below), the EEAS appears to also have taken a number of strategic decisions in its recruitment procedures to retain a strong position relative to the member-states. First, while information about the application process and recruitment outcomes is critical for member-states to optimise their approach and strategy towards vacancy calls in the EEAS and be able to have an influence on EEAS' recruitment process (see above), such information was generally deemed by member-states to be "not moving freely" (Interview 20, but noted by most respondents). For instance, prior to the first hiring round, member-states "were not at all aware of the selection procedures and methods the EEAS was going to adopt" (Interview 19) and felt that this "leaves our applicants unprepared for the interview, for the whole procedure" (Interview 29). Similarly, information about the reasons behind applicants' failure to be (pre-)selected could often only be obtained by personally contacting the EEAS: "it was not systematic" (Interview 20, also Interview 26). Although such informational breakdowns might be expected given that the EEAS initially had to rely on relatively few people and operate in a completely new institutional structure, member-states often had the impression that "there was a resistance by the EEAS to share certain kinds of information" (Interview 21). Evidently, with the EEAS able to "control the flow of information" within and between institutions (Farrell and Héritier 2004: 1188), it was able to retain a powerful position vis-à-vis the member-states. Such behaviour is in line with

Chisholm's (1989: 32) warning that the provision of information "is often potentially damaging to the party who is supposed to supply it".

"[T]here is a certain impression that the overanxious approach of the Commission still prevails, which is no wonder because actually most of the personnel is the Commission staff" (*Interview 4*).

Suggestive of independence of recruitment, the EEAS acted as a very strict agenda-setter in both the timing of vacancy calls relative to their application deadlines (with often very short application windows; *Interviews 9, 10, 13*) and the provision of candidates' information relative to the sequencing of interviews with information often reaching member-states' representatives in the (pre)selection panels only a few days before the recruitment committee meeting (*Interviews 4, 7, 11, 14, 19*). Such tight control over the agenda, and the apparent strategic use thereof, by the EEAS obviously has a vast impact on member-states' "capacities for action" (Crozier and Friedberg 1980: 42). Moreover, by limiting the number of vacancy calls "in the central office, where (...) policy decisions are made" (*Interview 27*) and excluding positions related to the HR directorate (*Interview 19*; see above), the EEAS not only illustrated its independence in deciding about the recruitment process, but simultaneously signalled its desire to remain independent also in its future decision-making behaviour (cf. Meier and Nigro 1976; Wise 2003).

The individual applications should be submitted directly to the EEAS, not via the member-states' administrations. Even though member-states' MFAs are required to provide a letter illustrating the candidate's 'diplomatic credentials', which might open for the possibility of

pre-selecting potential candidates by Member States (*Interviews 3, 24*), this *direct* application system clearly implies that member-state governments would be bypassed: "If you apply an open approach, you cannot really control or steer" (*Interview 4*). "We don't pre-cook anyting" (*Interview 17*). Consequently, it effectively curtails the potential influence of member-states on the proceedings.

"[L]et everybody apply provided that they fulfil the criteria ... and let then the EEAS to make the entire selection" (Interview 17).

"It is also clear that people within the panel [of the EEAS], who are aware of this history, may tend to promote their own candidates" (*Interview 18*).

"It is true that there is a great influence of the European Commission – now the EEAS – in the sense that those panels are chaired by a person coming from the EEAS ... But the fact is that, for the pre-selection phase, chaired by the EEAS and the fact that the work of the pre-selection is developed on the basis of what has been prepared by the EEAS, that influences very much the work of the panel" (*Interview 13*).

Finally, the EEAS decides upon the composition of the (pre-)selection panels, and thereby appears to consistently place representatives from member-state governments into, at best, a minority position. In fact, member-states are "not represented in the panels for heads of division, for instance (...) not in all the middle management and junior positions" (*Interview 19*). When they are represented, they consistently face a numerical majority from the EU institutions. For example, in the Consultative Committee on Appointments (CCA), which

appoints the Heads of Mission as well as posts starting at the Director level within the EEAS Headquarters, the member-states have two representatives out of six members (the remaining four members coming from EEAS (2), Council (1) and Commission (1)) — with decisions requiring a two thirds majority. Moreover, unlike for the representatives from the EU institutions in the CCA, for the representatives of member-states "it functions on the rotation basis, so (...) there's not really a consistency and coherence on who is representing" (Interview 11; also Interview 4, 14). This is, however, already an improvement since no representation was awarded to member-states during the first hiring round (which initiated repeated interventions by several member-states including Austria, Denmark, France, and the United Kingdom; Assemblée Nationale, 29/09/2010), nor was such participation even considered when Baroness Ashton first set up the CCA (Interviews 3, 4, 10). Even so, requests for a more equal say were ignored by the EEAS: "probably the one single change which was not incorporated was precisely more participation" (Interview 4). As a direct consequence, so member-states complained,

"we can help draw up the right shortlist for us member-states, but then the EEAS will decide [who gets the post], or to restart the process completely" (*Interview 10; also interview 14*).

All this, however, need not imply that member-states did not attempt to influence the results of the recruitment process in their favour. In fact, they developed a number of different strategies with exactly this aim in mind. The most far-reaching of these consisted of "a work of diligent and smart lobbying activities" (*Interview 5*; also Interviews 14, 15, 19, 28) — although this mostly applies for postings at higher (political) levels (*Interviews 5*, 14). More

conventionally, many member-states attempted to professionalise the way they manage vacancy notices from the EEAS. Although voluntary preparatory workshops and information booklets for EEAS applicants were thereby widespread (confirmed by most interviewees), bigger member-states tended to thereby exploited well-established routines and programmes – "our career development concept, let's say" (Interview 27; also Manley, 2012) - while 'new' and smaller member-states often relied on more ad hoc procedures (Interviews 6, 21, 22, 23, 29), which in many cases relied more directly on input from EEAS officials (Interviews 14, 24, 29). These patterns might provide an explanation for recent views suggesting that there is a gap between old and new member-states when it comes to the rate of success in terms of bringing national officials into the EEAS. Indeed, albeit to varying degrees, new member-states are under-represented in the new Service: "Out of 134 people who applied for 10 senior management posts in Brussels, there were 34 'new' diplomats, 74 'old' ones and 26 EU officials. None of the 'new' ones got through" (Rettman 2012). Building on our interview data, the lack of well-established organisational capacities in new member-states to receive training appears to be an important factor in explaining such differences, which illustrates the effect of administrative capacity for recruitment in member-state governments.

Regarding the actual recruitment practice in the EEAS, it is illustrative to regard the relative importance attached by the EEAS and member-states to certain qualities of candidates, and how this translates into EEAS' recruitment decisions. We thereby concentrate on three elements: The relative emphasis put on merit versus nationality, technical expertise versus diplomatic qualifications, and the importance of work experience in the Brussels institutions for candidates to EEAS posts.

First, while the EEAS favours merit over nationality, many member-states have argued that "this one third quota needs to be fulfilled proportionally by all member-states" (*Interview* 29), implying a need to have some degree of geographical balance (*Interviews* 4, 5, 12, 18, 24, 21, 28). That is,

"from a [country] point of view, it's about trying to find a good [country national], but from the institutional point of view, it's trying to find the best person to do the job" (Interview 7; also Interview 19).

The issue of nationality appears, however, to be treated by the EEAS as a matter of relatively minor concern. Several respondents indeed indicated that "how the panels have been working, it has been merit proof" (*Interview 7*), while geographical balance "does not seem to us to be happening right now" (*Interview 12*). Hence, even though geographical balance may signal some degree of national 'ownership' of international institutions (see above), there is little evidence of member-states' ability to impose positive weight on candidate's nationality in the recruitment process.

Second, technical expertise has been a key concern in Commission's hiring in external relations, while diplomatic qualifications form a core requirement for member-states. These credentials, most often acquired at diplomatic academies and always following a highly competitive selection process, are often perceived as the cornerstone of the diplomatic esprit de corps (Hocking and Spence 2006). Following Commission's posting practices, EEAS has put substantial weight on candidates' technical and management expertise (*Interviews 4*,

11, 14, 16, 17, 27) despite its formal requirement that member-state candidates should have relevant 'diplomatic credentials'. As a response, several member-states allowed for a fairly broad and encompassing interpretation of 'diplomatic credentials' when deciding on granting the candidate a 'letter of support' (Interviews 3, 4, 11, 19, 22, 24). Such leniency in interpretation was thereby seen as a key means to satisfy a desire to "maximise our success possibility" (Interview 19). Evidently, a lenient translation allows sending in more applicants, which increases the chance of having at least some successful candidates (*Interview 14, 19*). However, it might also increase member-states influence on EEAS' recruitment process if EEAS conforms to this broader interpretation. Exactly such readjustment of the EEAS' application requirement occurred after the first rotation (see also Murdoch 2012b). Although this initially suggests that member-states had at least some influence on the decision-process of the EEAS, the EEAS did not communicate exact nature of the changes in its application requirements at the time of the change (Interview 3, 6, 20), thus generating "a lot of questions all over Europe" (Interview 20; also Interview 3, 28). Clearly, such ambiguity benefits the EEAS' ability to retain independence of its recruitment practice, as it keeps member-states continuously lagging one step behind: "we had to improvise because the service improvises as well a lot" (Interview 6).

Finally, EEAS appears to also have stood its ground (against member-state demands) when it concerns the importance attached to work experience in the Brussels institutions. While such experience is of lesser importance to member-states – given that countries' diplomatic traditions often vary substantially from the Commission's view of external relations – "if you look at what is making the grade in the EEAS, it is clear that having served in Brussels gives you an edge" (*Interview 28*).

Overall, therefore, EEAS appears to have kept a firm hold over both the formal organisational architecture of the selection process, and the practical implementation thereof. As a consequence, it has been able to ensure, thus far, that its recruitment procedures and practices remain largely independent of member-states' influence. This indicates that the EEAS might well be seen as another reflection of an independent European political order in the making. Moreover, given that the EU historically lacked substantive capacity within this policy field (Duke et al. 2012), the EEAS may serve as a hard case for such order transformation.

#### **Concluding discussion**

The EEAS reflects a transformation of Europe's political order in which EU institutions acquire relative independence from member-state governments. This paper provides evidence supportive of such order transformation by illustrating the substantial independence of the recruitment of domestic government officials to the EEAS. We also argue that EEAS represents a hard case of order transformation due to both the inherent intergovernmental stronghold of this policy area and the historical lack of EU capacity building within this policy field (Duke et al. 2012).

Theoretically, this paper shows that the recruitment of EEAS personnel reflect both (i) the supply of administrative capacities at EU level, and (ii) pre-existing organisational traditions, practices and formats. With regard to (i) the supply of EU administrative capacities, the paper shows that the supply of independent administrative capacities *inside* the Commission and the EEAS in practice tends to safeguard independence of recruitment of EEAS staff from

member-state governments, and thus one condition for political order transformation in the domain of EU's foreign relations administration. The data suggests that the EEAS treat member-states as "external counterparts", whereas member-states feel they "should be considered as full stakeholders" (Interview 19). Secondly, the data reported also shows that that the recruitment practice of EEAS personnel is considerably fashioned by pre-existing organisational traditions, practices and formats. Organisational theory ascribes an autonomous role for pre-existing organisational structures to account for the emergence and institutionalisation of new organisational structures, and their effects. Particularly, during periods of rapid institutional formation – as faced by Europe at the time of the establishment of the EEAS – new institutional arrangements may be profoundly shaped by pre-existing organisational forms. Moreover, lack of time when creating new institutions makes decision-makers' 'pursuit of intelligence' bounded and their search for solutions local (March 2010: 19). The likelihood of institutional reproduction may be particularly high in cases with few institutional 'models'. The paper shows empirically that member-states with strong pre-existing organisational capacities and traditions for recruitment of diplomats seem to coordinate the recruitment of EEAS officials more strongly than member-states with few domestic capacities and traditions for diplomatic recruitment. Similarly, the Commission's tradition of calling upon policy experts rather than diplomats is reflected in the recruitment of domestic diplomatic personnel to the EEAS as well.

#### References

Assemblée Nationale (2010) 'Audition de M. Pierre Lellouche, secrétaire d'Etat chargé des affaires européennes, auprès du ministre des affaires étrangères et européennes', Commission des Affaires Étrangères, Compte rendu 93.

Bartolini, S. (2005) Restructuring Europe. Oxford: Oxford University Press.

Bàtora, J. (2011) 'Emerging System of EU Foreign Policy Making: Market, Hierarchy or Network?' *EUFORPOL WP 1/2011*.

Bendor, J. (2003) 'Herbert A. Simon: Political Scientist', *Annual Review of Political Science*, 6: 433-471.

Biermann, F. and B. Siebenhuner (2009) *Managers of global change*. Cambridge: The MIT Press.

Carta, C. (2011) The European Union Diplomatic Service: Ideas, Preferences and Identities.

London: Routledge.

Chisholm, D. (1989) *Coordination without Hierarchy: Informal Structures in Multi-Organizational Systems*. Berkeley: University of California Press.

Crozier, M. and E. Friedberg (1980) *Actors and Systems: The Politics of Collective Action*, Chicago: University of Chicago Press.

Duke, S. (2012) 'The European External Action Service: Antidote against Incoherence?', European Foreign Affairs Review, 17(1): 45-68.

Duke, S., K. Pomorska and S. Vanhoonacker (2012) 'The EU's Diplomatic Architecture: The Mid-term Challenge', *Policy Paper 10*, Jean Monnet Multilateral Research Network on The Diplomatic System of the European Union.

Egeberg, M. (2003) 'How bureaucratic structure matters: an organizational perspective', in B.

G. Peters and J. Pierre (eds.) *Handbook of Public Administration*, London: Sage.

Egeberg, M. and J. Trondal (2009) 'Political Leadership and Bureaucratic Autonomy. Effects of Agencification', *Governance*, 22(4): 673-688.

Elster, J. (1989) The Cement of Society. Cambridge: Cambridge University Press.

Europa.eu (2010) '2010 Rotation - Head of Delegation/Deputy Head of Delegation appointments', *MEMO/10/415* dated 15/09/2010, accessed on 03 August 2012 from <a href="http://europa.eu/rapid/pressReleasesAction.do?reference=MEMO/10/415&format=HTML">http://europa.eu/rapid/pressReleasesAction.do?reference=MEMO/10/415&format=HTML</a> &aged=1&language=EN&guiLanguage=en

Farrell, H. and A. Héritier (2004) 'Interorganizational Negotiations and Intraorganizational Power in Shared Decision-Making. Early Agreement under Codecision and their Impact on the European Parliament and Council', *Comparative Political Studies* 37: 1184-1211.

Furness, M. (2012) 'The Lisbon Treaty, the European External Action Service and the Reshaping of EU Development Policy, in S. Gänzle, S. Grimm and D. Makhan (eds.) *The European Union and Global Development. An Enlightened Superpower in the Making?*London: Palgrave.

Gänzle, S., S. Grimm and Davina Makhan (2012) *The European Union and Global Development: An 'Enlightened' Superpower in the Making?* London: Palgrave Macmillan.

Gebhard, C. (2011) 'Coherence', C. Hill and M. Smith (eds.) *International Relations and the European Union*. Oxford: Oxford University Press.

Genschel, P. and M. Jachtenfuchs (eds.) (2013) *Regulatory or Federal? The European Integration in Core State Powers*. Oxford: Oxford University Press (forthcoming).

Hocking, B. and D. Spence (eds.) (2006) Foreign Ministries in the European Union: Integrating Diplomats. Hounmills: Palgrave Macmillan.

Keohane, R.O., S. Macedo and A. Moravcsik (2009) 'Democracy-Enhancing Multilateralism',

International Organization, 63(1): 1-31.

Manley, S. (2012) 'Foreign Affairs Minutes of Evidence HC 1879-i: Oral Evidence taken before the Foreign Affairs Committee on Thursday 8 March 2012'. Accessed on 12 March 2012 from

http://www.publications.parliament.uk/pa/cm201012/cmselect/cmfaff/1879i/120308.htm

March, J.G. (2010) The Ambiguities of Experience. Ithaca: Cornell University Press.

Meier, K. J. and Nigro, L. G. (1976) 'Representative bureaucracy and policy preferences: A study in the attitudes of federal executives', *Public Administration Review* 36(1): 458-68.

Murdoch, Z. (2012a) 'Negotiating the European External Action Service (EEAS): Analysing the external effects of internal (dis)agreement', *Journal of Common Market Studies* (forthcoming).

Murdoch, Z. (2012b) 'Inventing European Diplomacy: The recruitment of member states'

Diplomats in the European External Action Service (EEAS), *mimeo*.

Nivet, B. (2011) 'Europeanizing European foreign policies by forging European diplomats?

The European External Action Service (EEAS) beyond the institutional question: The human resources challenge to the Europeanization of foreign, security and defence policy.' IRIS

Working Paper July 2011.

Olsen, J.P. (2010) *Governing Through Institutional Building*. Oxford: Oxford University Press. Pierson, P. (2004) *Politics in Time*. Princeton, N.J.: Princeton University Press.

Pomorksa, K. and A. Juncos (2012) 'Explaining the Attitudes of EEAS Officials vis-à-vis

Organisational Change', paper presented at the EUIA Conference, Brussels, 3-5 May 2012.

Rettman, A. (2012) 'EU foreign service favours "old" member states', accessed on 24 April from <a href="http://euobserver.com/18/116013">http://euobserver.com/18/116013</a>

Rokkan, S. (1999) *State formation, nation-building and mass politics in Europe*. Oxford:

Oxford University Press.

Saint-Simon, H. (1964) *Social organization, the science of man and other writings*. New York: Harper Torchbooks.

Skowronek, S. (1982) *Building a new American State*. Cambridge: Cambridge University Press.

Sutcliffe, K.M. and K.E. Weick (2008) 'Information Overload Revisited', in G.P. Hodgkinson and W.H. Starbuck (eds.) *The Oxford Handbook of Organizational Decision Making*. Oxford: Oxford University Press.

Trondal, J. (2012) 'On Bureaucratic Centre Formation in Government Institutions. Lessons from the European Commission', *International Review of Administrative Sciences* 78(3): 425-446.

Trondal, J. and B.G. Peters (2013) 'The rise of European Administrative Space. Lessons Learned', *Journal of European Public Policy* 20(1) (forthcoming).

Wise, L.R. (2003) 'Representative bureaucracy', in B.G. Peters and J. Pierre (eds.) *Handbook* of public administration. London: SAGE.

#### **Notes**

\* Deleted for review

- <sup>2</sup> A very large majority of the appointments from the first rotation had been awarded when our interviews started, while the application and appointment process of the second rotation was ongoing throughout the entire interview period.
- <sup>3</sup> Although the Commission had no foreign policy competencies and as such had no embassies, it maintained 'representations' in 136 countries. After the ratification of the Lisbon Treaty, which conferred a legal identity on the EU, these were transformed into EU 'delegations' (i.e., embassies).
- <sup>4</sup> Both the characteristics of the initially proposed CCA (i.e., no member-state involvement), and the way it was brought forward (i.e., no input requested from member-states in its development), signalled that the EEAS saw the CCA as "their prerogative (...) [which] member-states should not mingle in" (*Interview 3; also Interview 19*). Interestingly, a similar approach was taken by Baroness Ashton with the introduction of new rules for the secondment of member-state officials into EEAS: "The change in secondment rules has been passed by Ms Ashton and her Headquarters, but not announced or anything" (*Interview 3*).

<sup>&#</sup>x27;AD' refers to individuals at the level of administrators/advisors and higher. Note also that the individuals concerned remain member-state officials since their positions are set up as temporary four-year posts (extendable with another four years and, in exceptional cases, two more years after that), upon completion of which the official's home institution is required to re-integrate him/her among its staff.